

**General Question on ePCO MICECA & MCFTA**

<p>1. What is MICECA &amp; MCFTA?</p> <p>Apakah itu MICECA &amp; MCFTA?</p>	<p>MICECA or Malaysia-India Comprehensive Economic Cooperation Agreement is a comprehensive agreement that covers Trade in Goods, Trade in Services, Investment and Economic Cooperation on arrangements between the two countries.</p> <p>MCFTA or Malaysia-Chile Free Trade Agreement is an agreement between the Government of Malaysia and Chile on bilateral Free Trade arrangements between the two countries.</p> <p>These are the latest schemes in Dagang Net's NEW ePCO service.</p> <p>MICECA atau Malaysia-India Comprehensive Economic Cooperation Agreement merupakan perjanjian menyeluruh yang meliputi Perdagangan Barangan, Perdagangan dalam Perkhidmatan, Pelaburan dan Kerjasama Ekonomi pada persetujuan antara kedua-dua negara.</p> <p>MCFTA atau Malaysia-Chile Free Trade Agreement adalah perjanjian diantara Kerajaan Malaysia dan Chile diatas perjanjian Perdagangan Bebas Dua Hala antara kedua-dua negara.</p> <p>Ia merupakan skim terkini dalam perkhidmatan BARU ePCO Dagang Net.</p>
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## BACKGROUND ON ePCO

General Question on ePCO MICECA & MCFTA	
<p>2. What is the URL for the new ePCO schemes?</p> <p>Apakah URL untuk skim ePCO Baru?</p>	<p>For your convenience, ALL schemes under ePCO (including the new schemes – MICECA and MCFTA) can be accessed via:</p> <p><a href="http://www.dagangnet.com/newepco">www.dagangnet.com/newepco</a></p> <p><sup>1</sup>Existing links namely <a href="http://epco.dagangnet.com.my/">http://epco.dagangnet.com.my/</a> and <a href="http://epcomafta.dagangnet.com.my/">http://epcomafta.dagangnet.com.my/</a> will be still accessible.</p> <p>Untuk kemudahan anda, SEMUA skim dibawah ePCO (termasuk skim BARU – MICECA dan MCFTA) boleh diakses melalui:</p> <p><a href="http://www.dagangnet.com/newepco">www.dagangnet.com/newepco</a></p> <p>Manakala <a href="http://epco.dagangnet.com.my/">http://epco.dagangnet.com.my/</a> dan <a href="http://epcomafta.dagangnet.com.my/">http://epcomafta.dagangnet.com.my/</a> masih boleh diakses seperti biasa.</p>
<p>3. Is there any pre-requisite required by officers of the Ministry of International Trade and Industry (MITI) for MICECA &amp; MCFTA endorsement?</p>	<p>Yes, you are required to print the CO on the 3 ply CO Form which can be obtained from FMM. Bring the copies to be endorsed at the MITI office.</p>

<sup>1</sup> During the transition period, the existing links will be still accessible to ensure smooth process. Eventually, there will be only one link that caters for all schemes under ePCO.

Semasa tempoh peralihan, pautan yang sedia ada akan masih boleh diakses untuk memastikan proses yang lancar. Akhirnya, akan ada hanya satu pautan yang memenuhi untuk semua skim di bawah ePCO.

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<p>Adakah terdapat apa-apa pra-syarat yang dikehendaki oleh pegawai Kementerian Perdagangan Antarabangsa dan Industri (MITI) untuk MICECA dan MCFTA bagi pengesahan?</p>	<p>Ya, anda dikehendaki untuk mencetak CO pada Borang 3 lapis yang boleh diperolehi dari FMM. Salinan hendaklah disahkan di pejabat MITI.</p>
<p>4. How much is the transaction fee?</p> <p>Berapakah yuran transaksi?</p>	<p>It is FREE-OF-CHARGE from 9 March to 25 March 2013. The charges onwards will be RM5 per application.</p> <p>Ia adalah PERCUMA dari 9 Mac 2013 hingga 25 Mac 2013. Caj seterusnya sebanyak RM5 bagi setiap permohonan.</p>
<p>5. How fast can the application be approved?</p> <p>Berapa pantaskah aplikasi akan diluluskan?</p>	<p>CA approval takes 120 hours CO approval takes 48 hours inclusive of endorsement</p> <p>Kelulusan CA selama 120 jam Kelulusan CO selama 48 jam termasuk pengesahan</p>

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6. What are the features, advantages and benefits of the ePCO?

<b>FEATURES</b>	<b>ADVANTAGES</b>	<b>BENEFITS</b>
Web-based system	No software installation required	No installation cost
	Apply & gain approvals online	No software upgrade required
	Transparent	Mobility
Data reusability	Details previously keyed-in can be reused across documents	Real-time tracking
		Minimises error
		Saves time
Data repository	Transaction details are stored in confidence within the system, guarantees authenticity	Save resources spent on a data entry clerk
		Ease-of-reference for future transactions with strengthened security
		Strengthens cross-border integrity
Professional & Experienced Support	24/7 troubleshooting support	Speedy assistance at any time

## BACKGROUNDER ON ePCO



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Apakah ciri-ciri, kelebihan dan faedah daripada ePCO?	<b>CIRI-CIRI</b>	<b>KELEBIHAN</b>	<b>FAEDAH</b>	
	Sistem Web-based	Tiada pemasangan software diperlukan	Tiada yuran pemasangan	
				Tiada menaik tarak perisian diperlukan
		Memohon dan mendapat kelulusan talian	Mobiliti	
		Telus	Masa sebenar pengesanan.	
	Boleh gunapakai data	Maklumat yang dimasukkan dahulu boleh digunapakai semula.	Meminimumkan kesilapan	
			Menjimatkan masa	
			Penjimatan bagi satu sumber perbelanjaan seorang kerani kemasukan data.	
	Data repositori	Butiran transaksi disimpan dengan keyakinan didalam sistem serta menjamin kesahihan.	Kemudahan rujukan untuk masa depan urusan dengan pengukuhan keselamatan.	
			Menguatkan integrity rentasan sempadan.	
	Profesional dan sokongan yang berpengalaman	24/7 bantuan masalah	Bantuan pantas pada bila-bila masa.	

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<p>7. What is the recommended browser to use to access the ePCO MICECA &amp; MCFTA?</p> <p>Apakah pelayar yang disyorkan untuk digunakan bagi mengakses MICECA &amp; MCFTA?</p>	<p>The best view browser to use is Google Chrome 10 or Mozilla Firefox 13.</p> <p>You can download the latest version as follows:</p> <p>Chrome:  <a href="https://www.google.com/intl/en_uk/chrome/browser/">https://www.google.com/intl/en_uk/chrome/browser/</a></p> <p>Firefox Login  <a href="http://www.mozilla.org/en-US/firefox/new-b/?utm_expid=65789850-8">http://www.mozilla.org/en-US/firefox/new-b/?utm_expid=65789850-8</a></p> <p>Pelayar yang disyorkan adalah Google Chrome 10 atau Mozilla Firefox 13</p> <p>Anda boleh mendownload versi terkini seperti berikut:</p> <p>Chrome:  <a href="https://www.google.com/intl/en_uk/chrome/browser/">https://www.google.com/intl/en_uk/chrome/browser/</a></p> <p>Firefox Login  <a href="http://www.mozilla.org/en-US/firefox/new-b/?utm_expid=65789850-8">http://www.mozilla.org/en-US/firefox/new-b/?utm_expid=65789850-8</a></p>
<p>8. Do I need to get new ID and password to login to the ePCO for MICECA and MCFTA?</p> <p>Adakah saya memerlukan ID dan kata laluan yang baru untuk login kepada ePCO MICECA dan MAFTA?</p>	<p>Existing Users - No. You are required to use same ID and password.</p> <p>New Users – Yes, please proceed to register via URL : <a href="http://reg.dagangnet.com/">http://reg.dagangnet.com/</a></p> <p>Pengguna Lama – Tidak. Anda dikehendaki menggunakan ID dan kata laluan yang sama.</p> <p>Pengguna Baru – Ya, sila daftar melalui URL : <a href="http://reg.dagangnet.com/">http://reg.dagangnet.com/</a></p>

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General Question on ePCO MICECA & MCFTA	
<p>9. What do I do if I have problem to login into the ePCO for MICECA and MCFTA?</p> <p>Apakah yang perlu saya lakukan sekiranya menghadapi kesukaran untuk login kepada ePCO MICECA dan MCFTA?</p>	<p>If you cannot login, please call our CARELINE and provide below information:</p> <ul style="list-style-type: none"> <li>○ ROC / ROB No</li> <li>○ Username/Password</li> <li>○ Error description</li> </ul> <p>Sekiranya anda tidak dapat mengakses login, sila hubungi CARELINE dan sediakan maklumat seperti dibawah:</p> <ul style="list-style-type: none"> <li>○ ROC / ROB No</li> <li>○ Nama pengguna/Kata Laluan</li> <li>○ Huraian kesilapan.</li> </ul>
<p>9. Where can I retrieve user manuals / form fillers related to ePCO?</p> <p>Dimana saya boleh mendapatkan manual</p>	<p>ePCO User Manual is available via <b>eLearning</b>, a value add service created for you to help you understand the system better.</p> <p>The service can be accessed by taking below steps:</p> <ul style="list-style-type: none"> <li>• Go to <a href="http://tms.dagangnet.com.my/elearning/">http://tms.dagangnet.com.my/elearning/</a></li> <li>• Click à Product</li> <li>• Click à New ePCO</li> </ul> <p><b>IMPORTANT NOTE: The link also provides a video, using ATIGA scheme as an example, that demonstrates steps to apply CA &amp; CO for all schemes.</b></p> <p>Manual pengguna ePCO boleh didapati melalui <b>eLearning</b>, perkhidmatan tambah nilai yang dicipta untuk membantu anda memahami sistem dengan lebih baik.</p>



**BACKGROUNDER ON ePCO**

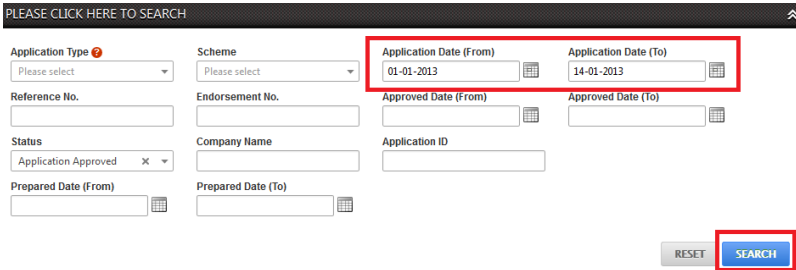
General Question on ePCO MICECA & MCFTA													
<p>pengguna / form filler berkaitan ePCO?</p>	<p>Perkhidmatan tersebut boleh diakses dengan beberapa langkah:</p> <ul style="list-style-type: none"> <li>• Go to <a href="http://tms.dagangnet.com.my/elearning/">http://tms.dagangnet.com.my/elearning/</a></li> <li>• Click -&gt; Product</li> <li>• Click -&gt;New ePCO</li> </ul> <p><b>NOTA PENTING: Pautan ini juga menyediakan video, menggunakan skim ATIGA sebagai contoh yang menunjukkan langkah-langkah untuk memohon CA &amp; CO untuk semua skim.</b></p>												
<p>10. What improvements can customers experience after the completion of this upgrade?</p> <p>Apakah penambahbaikan yang pelanggan boleh alami selepas selesai penaiktarafan ini?</p>	<p>With the completion of the initiative, customers can experience smoother transactions, enhanced security and data integrity, and higher assurance of business continuity</p> <p>Dengan selesainya inisiatif ini, pelanggan boleh mengalami kelancaran pada transaksi, peningkatan keselamatan dan integriti data dan jaminan kepada kesinambungan perniagaan yang lebih tinggi.</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 5%;">No</th> <th style="width: 45%;">Current ePCO Features</th> <th style="width: 50%;">New ePCO Features</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">1</td> <td><b>Multiple screens</b> user interface <b>Pelbagai paparan skrin</b> dipaparkan</td> <td><b>Simplified</b> user interface <b>Paparan skrin</b> yang ringkas</td> </tr> <tr> <td style="text-align: center;">2</td> <td><b>Manual</b> insertion of raw material % in CA Pengisian bahan mentah secara <b>manual</b> dalam CA</td> <td><b>Auto calculation</b> for raw material % in CA <b>Pengiraan automatik</b> untuk bahan mentah % dalam CA</td> </tr> <tr> <td style="text-align: center;">3</td> <td><b>Enhanced copy</b> function (Not inclusive</td> <td><b>Enhanced copy</b> function (Inclusive</td> </tr> </tbody> </table>	No	Current ePCO Features	New ePCO Features	1	<b>Multiple screens</b> user interface <b>Pelbagai paparan skrin</b> dipaparkan	<b>Simplified</b> user interface <b>Paparan skrin</b> yang ringkas	2	<b>Manual</b> insertion of raw material % in CA Pengisian bahan mentah secara <b>manual</b> dalam CA	<b>Auto calculation</b> for raw material % in CA <b>Pengiraan automatik</b> untuk bahan mentah % dalam CA	3	<b>Enhanced copy</b> function (Not inclusive	<b>Enhanced copy</b> function (Inclusive
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		attachment) Fungsi <b>Salinan dipertingkatkan</b> (Tidak termasuk lampiran)	attachment) Fungsi <b>Salinan dipertingkatkan</b> (Termasuk lampiran)
	4	<b>Single</b> HS Code in 1 CO <b>Satu</b> Kod HS dalam 1 CO	<b>Multiple</b> HS Codes in 1 CO <b>Pelbagai</b> Kod HS dalam 1 CO
	5	<b>Standard</b> system <b>access</b> level Tahap sistem <b>akses</b> yang <b>biasa</b>	<b>Customized</b> system <b>access</b> level Tahap sistem <b>akses</b> yang <b>disesuaikan</b>
	6	<b>Standard billing</b> options <b>Pilihan bil</b> biasa	<b>Customized billing</b> options Pilihan <b>bil</b> yang <b>disesuaikan</b>
	7	-	<b>Improved</b> print preview and printing features <b>Meningkatkan</b> <i>print preview</i> dan fungsi cetak
	8	-	<b>Improved</b> email notification <b>Meningkatkan</b> pemberitahuan email
	9	-	<b>Independent</b> attachment repository Lampiran repositori <b>Bebas</b> .

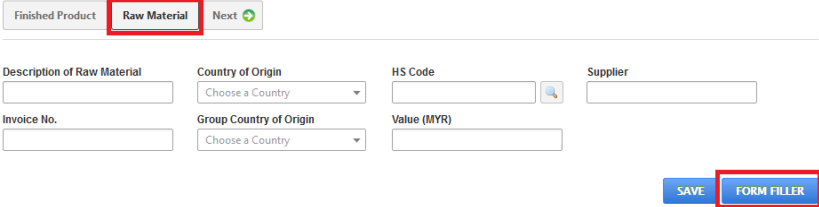
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<p>11. What number should I call for assistance if I cannot access ePCO?</p> <p>Apakah nombor yang patut saya hubungi sekiranya saya tidak dapat mengakses ePCO?</p>	<p>You can contact CARELINE at 1300 133 133 for any support required</p> <p>Anda boleh menghubungi CARELINE di 1300 133 133 untuk sebarang bantuan</p>
<p>12. What are the alternative ways to reach CARELINE?</p> <p>Apakah cara lain untuk menghubungi CARELINE?</p>	<p>Email : <a href="mailto:careline@dagangnet.com">careline@dagangnet.com</a>            Fax: +603-2713 2990            Facebook – Dagang Net Careline</p> <p>Dedicated account managers will assist you on any inquiries on ePCO.            Pengurus akaun akan membantu anda di sebarang pertanyaan mengenai ePCO.</p>

TIPS FOR SMOOTH USER EXPERIENCE		
Question	Answer	Consequence
<p>1. What if my browser is not compatible to use the system?</p> <p>Bagaimana jika pelayar saya tidak serasi untuk menggunakan sistem?</p>	<p>The system will be able to check your current browser and advise if you need to download another browser.</p> <p>Choose to either download <b>Google Chrome or Mozilla Firefox.</b></p> <p>Sistem ini akan dapat memeriksa pelayar anda dan mampu menasihat jika anda perlu memuat turun pelayar lain.</p> <p>Anda boleh memilih untuk memuat turun sama ada Google Chrome atau Mozilla Firefox.</p> <div style="text-align: center;"> <p><b>Did you know that we have built amazing features on this new system?</b></p> <p>As such this browser may not be compatible with our website. A list of the most popular web browsers which can support our features are found below.</p> <p>Click your preferred browser, install and return to our website to get the best possible experience!</p> <div style="display: flex; justify-content: space-around;"> <div style="text-align: center;">  <p>Firefox 16</p> </div> <div style="text-align: center;">  <p>Chrome 22</p> </div> </div> </div>	-
<p>2. When I use the search machine and</p>	<p>Do make sure you insert 2 values at both dates (To and From). Data will then be displayed accordingly.</p> <p>If you are searching your data within 1 day range, both fields (To and From) should be filled up with the same day</p>	<p>If you only insert 1 value at date, the</p>

TIPS FOR SMOOTH USER EXPERIENCE		
Question	Answer	Consequence
<p>insert only 1 value at date, there is no data displayed.</p> <p>Apabila saya menggunakan fungsi carian dan memasukkan hanya 1 nilai pada tarikh, tidak ada data yang dipaparkan.</p>	<p>date.</p> <p>Pastikan anda memasukkan 2 nilai pada kedua-dua tarikh (Untuk dan Dari). Data akan dipaparkan sewajarnya.</p> <p>Jika anda sedang mencari data anda dalam julat 1 hari, kedua-dua bidang (Untuk dan Dari) perlu diisi dengan tarikh hari sama.</p> <div data-bbox="801 738 1594 1008" data-label="Form">  </div>	<p>system will not display any transaction.</p> <p>Jika anda hanya memasukkan 1 nilai pada tarikh, sistem tidak akan memaparkan apa-apa transaksi.</p>
<p>3. Why am I having problem to attach my Form Filler?</p>	<p>If you experience this, do check your Form Filler (Excel File) file size. The limit is 2MB per file.</p> <p>The system accepts .xlsx and .xls format. However, we would strongly suggest .xlsx is used based on below analysis:</p>	<p>You will not be able to proceed with your application if</p>

**TIPS FOR SMOOTH USER EXPERIENCE**

Question	Answer	Consequence											
<p>Mengapa saya mempunyai masalah untuk melampirkan <i>Form Filler</i> saya?</p>	<p>Jika anda mengalami keadaan ini, periksa saiz fail <i>Form Filler</i> (Excel File). Hadnya adalah 2MB setiap fail.</p> <p>Sistem ini menerima format .xlsx dan .xls. Walau bagaimanapun, kita amat mencadangkan .xlsx digunakan berdasarkan analisis berikut:</p> <table border="1" data-bbox="430 742 1361 906"> <thead> <tr> <th>No</th> <th>File Format</th> <th>File Size Comparison</th> <th>Compress Comparison</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>.xlsx</td> <td>500KB</td> <td rowspan="2">75% compressed</td> </tr> <tr> <td>2</td> <td>.xls</td> <td>2MB</td> </tr> </tbody> </table> 	No	File Format	File Size Comparison	Compress Comparison	1	.xlsx	500KB	75% compressed	2	.xls	2MB	<p>your Form Filler file size is more than 2MB.</p> <p>Anda tidak akan dapat meneruskan permohonan anda jika saiz fail <i>Form Filler</i> anda adalah lebih daripada 2MB.</p>
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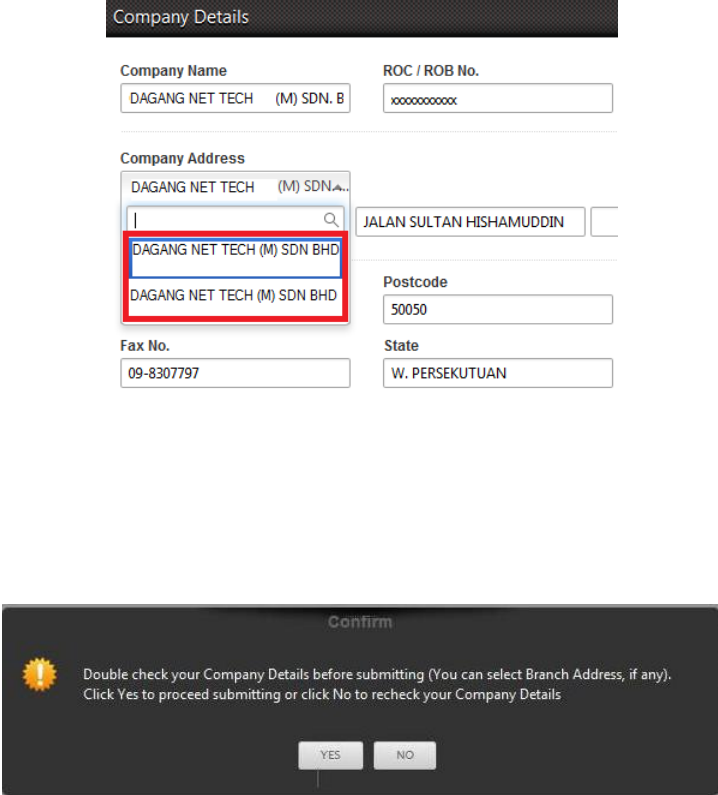
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4. Can I use the form filler on IE9 browser?	At the moment, it is not recommended to use the form filler on IE9 browser. There will be error shown. We are looking into the rectification on this matter																																																																																																			
5. Can I copy and paste the form filler information?	<p>You are not advised to copy and paste the whole line.</p> <table border="1"> <thead> <tr> <th>Description of Raw Material / Component used *</th> <th>Country of Origin *</th> <th>Group Country of Origin *</th> <th>Type *</th> <th>HS CODE</th> <th>Name of Supplier *</th> <th>Invoice No. *</th> </tr> </thead> <tbody> <tr> <td>SPRING,COMPENSATOR;</td> <td>UNITED STATES OF AMERICA</td> <td>IMPORTED</td> <td>TARIFF</td> <td>0101210000</td> <td>Reez</td> <td>54545</td> </tr> <tr> <td>STEM,PLUG; SEE TEXT</td> <td>UNITED STATES OF AMERICA</td> <td>IMPORTED</td> <td>TARIFF</td> <td>0101210000</td> <td>FLEXITALLIC, LP</td> <td>IV5/88x405"</td> </tr> <tr> <td>DISC,TRAVEL IND;657,667 SIZE 4</td> <td>UNITED STATES OF AMERICA</td> <td>IMPORTED</td> <td>TARIFF</td> <td>0101210000</td> <td>ATLANTIC SPRING'S CC</td> <td>64004</td> </tr> <tr> <td>PACKING BOX RING;1/2 STEM</td> <td>INDONESIA</td> <td>INDONESIA</td> <td>TARIFF</td> <td>0101210000</td> <td>FISHER CONTROLS DE</td> <td>104000</td> </tr> <tr> <td>BUSHING,GUIDE;1/2 STEM</td> <td>UNITED STATES OF AMERICA</td> <td>IMPORTED</td> <td>TARIFF</td> <td>0101210000</td> <td>FASTENAL SINGAPORE</td> <td>SG011244</td> </tr> <tr> <td>PACKING,RING;1/2X1X1/4</td> <td>UNITED STATES OF AMERICA</td> <td>IMPORTED</td> <td>TARIFF</td> <td>0101210000</td> <td>FASTENAL SINGAPORE</td> <td>SG011244</td> </tr> <tr> <td>F:NAMEPLATE,SS ACT;ENG/UNIS</td> <td>UNITED STATES OF AMERICA</td> <td>IMPORTED</td> <td>TARIFF</td> <td>0101210000</td> <td>FASTENAL SINGAPORE</td> <td>SG011244</td> </tr> <tr> <td>SPRING,BELLEVILLE;1 1/4X5/8X</td> <td>UNITED STATES OF AMERICA</td> <td>IMPORTED</td> <td>TARIFF</td> <td>0101210000</td> <td>FASTENAL SINGAPORE</td> <td>SG011244</td> </tr> <tr> <td>FLANGE,PACKING;1/2 STEM</td> <td>INDONESIA</td> <td>INDONESIA</td> <td>TARIFF</td> <td>0101210000</td> <td>FISHER CONTROLS DE</td> <td>104000</td> </tr> <tr> <td>B:WASHER,PACKING;1/2 STEM</td> <td>UNITED STATES OF AMERICA</td> <td>IMPORTED</td> <td>TARIFF</td> <td>0101210000</td> <td>FASTENAL SINGAPORE</td> <td>SG011244</td> </tr> <tr> <td>GASKET,SPIRAL WOUND;SEE TE</td> <td>UNITED STATES OF AMERICA</td> <td>IMPORTED</td> <td>TARIFF</td> <td>0101210000</td> <td>FASTENAL SINGAPORE</td> <td>SG011244</td> </tr> <tr> <td>GASKET,SPIRAL WOUND;SEE TE</td> <td>UNITED STATES OF AMERICA</td> <td>IMPORTED</td> <td>TARIFF</td> <td>0101210000</td> <td>FASTENAL SINGAPORE</td> <td>SG011244</td> </tr> <tr> <td>LABEL,WARNING;ENGLISH/FREI</td> <td>SINGAPORE</td> <td>ASEAN</td> <td>AHTN</td> <td>0101210000</td> <td>FLEXITALLIC, LP</td> <td>IV599060</td> </tr> </tbody> </table> <p><b>Microsoft Office Excel</b></p> <p>The cell or chart that you are trying to change is protected and therefore read-only.</p> <p>To modify a protected cell or chart, first remove protection using the Unprotect Sheet command (Review tab, Changes group). You may be prompted for a password.</p> <p>OK</p> <p>i. Below is the correct steps:</p> <ul style="list-style-type: none"> <li>- You will be requested to select scheme</li> <li>- If you were to use copy and paste method, please copy/paste column by column</li> </ul>	Description of Raw Material / Component used *	Country of Origin *	Group Country of Origin *	Type *	HS CODE	Name of Supplier *	Invoice No. *	SPRING,COMPENSATOR;	UNITED STATES OF AMERICA	IMPORTED	TARIFF	0101210000	Reez	54545	STEM,PLUG; SEE TEXT	UNITED STATES OF AMERICA	IMPORTED	TARIFF	0101210000	FLEXITALLIC, LP	IV5/88x405"	DISC,TRAVEL IND;657,667 SIZE 4	UNITED STATES OF AMERICA	IMPORTED	TARIFF	0101210000	ATLANTIC SPRING'S CC	64004	PACKING BOX RING;1/2 STEM	INDONESIA	INDONESIA	TARIFF	0101210000	FISHER CONTROLS DE	104000	BUSHING,GUIDE;1/2 STEM	UNITED STATES OF AMERICA	IMPORTED	TARIFF	0101210000	FASTENAL SINGAPORE	SG011244	PACKING,RING;1/2X1X1/4	UNITED STATES OF AMERICA	IMPORTED	TARIFF	0101210000	FASTENAL SINGAPORE	SG011244	F:NAMEPLATE,SS ACT;ENG/UNIS	UNITED STATES OF AMERICA	IMPORTED	TARIFF	0101210000	FASTENAL SINGAPORE	SG011244	SPRING,BELLEVILLE;1 1/4X5/8X	UNITED STATES OF AMERICA	IMPORTED	TARIFF	0101210000	FASTENAL SINGAPORE	SG011244	FLANGE,PACKING;1/2 STEM	INDONESIA	INDONESIA	TARIFF	0101210000	FISHER CONTROLS DE	104000	B:WASHER,PACKING;1/2 STEM	UNITED STATES OF AMERICA	IMPORTED	TARIFF	0101210000	FASTENAL SINGAPORE	SG011244	GASKET,SPIRAL WOUND;SEE TE	UNITED STATES OF AMERICA	IMPORTED	TARIFF	0101210000	FASTENAL SINGAPORE	SG011244	GASKET,SPIRAL WOUND;SEE TE	UNITED STATES OF AMERICA	IMPORTED	TARIFF	0101210000	FASTENAL SINGAPORE	SG011244	LABEL,WARNING;ENGLISH/FREI	SINGAPORE	ASEAN	AHTN	0101210000	FLEXITALLIC, LP	IV599060	You will get error message due to the control/lock/protect the excel sheet and format.
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6. Why are there duplicate records for selection on	There are possibilities that duplicate records of Company Details might occur due to our internal integration works. Do ensure the correct Company Details are selected (You are also able to select the Branch Address, if any).	For CO application, selecting a wrong																																																																																																		

## BACKGROUND ON ePCO



TIPS FOR SMOOTH USER EXPERIENCE		
Question	Answer	Consequence
my Company Details?	For CO application, the selected address will be printed on your CO form.	Company Detail will result in getting the wrong Consignor Details printed on the CO Form.
Mengapa terdapat rekod pendua bagi pemilihan pada Butiran Syarikat saya?	<p>Terdapat kemungkinan bahawa rekod pendua Butiran Syarikat mungkin berlaku kerana kerja-kerja integrasi dalaman kami. Pastikan Butiran Syarikat yang betul dipilih (Anda juga boleh memilih Alamat Cawangan, jika ada).</p> <p>Bagi permohonan CO, alamat yang dipilih akan dicetak pada borang CO anda.</p>	Do re-check the address details as the duplicates are inclusive of Billing Address for the respective company. It might not be relevant to your Consignor Details on CO Form.

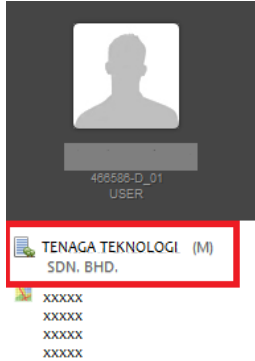
TIPS FOR SMOOTH USER EXPERIENCE		
Question	Answer	Consequence
		<p>Bagi permohonan CO, jika Butiran Syarikat salah dipilih, ia akan mengakibatkan maklumat Pemungghaan salah dicetak pada Borang CO.</p> <p>Sila pastikan butiran alamat sebagai salinan termasuk Alamat Bil bagi syarikat masing-masing diperiksa. Ia mungkin tidak relevan bagi Maklumat</p>

**BACKGROUNDER ON ePCO**

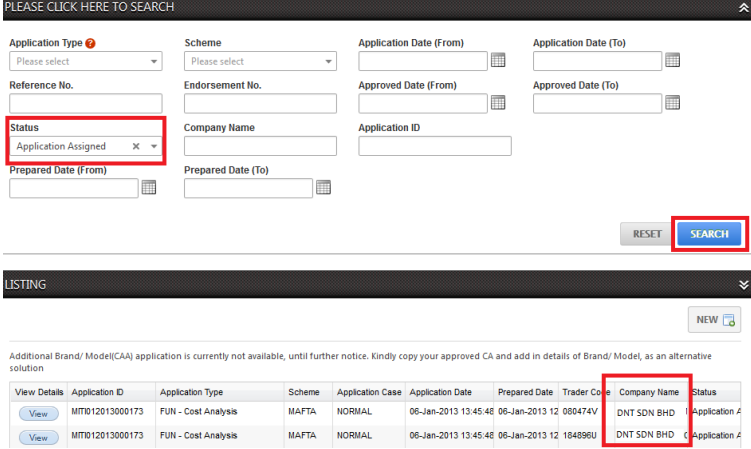


TIPS FOR SMOOTH USER EXPERIENCE		
Question	Answer	Consequence
		Pemunggalan anda pada Borang CO.
<p>7. What is the format for Contact No Details?</p> <p>Apakah format untuk Butiran Contact?</p>	<p>You can enter numbers and "-".</p> <div style="display: flex; justify-content: space-around; align-items: flex-start;"> <div style="text-align: center;"> <p>Telephone No. (Mobile)</p> <input type="text" value="012-1122556"/> </div> <div style="text-align: center;"> <p>Telephone No. (Office)</p> <input type="text" value="03-23456765"/> </div> <div style="text-align: center;"> <p>Fax No.</p> <input type="text" value="03-45654324"/> </div> </div> <p>Anda boleh memasukkan nombor dan "-"</p>	<p>Users will be prompt with error if data entry is other than numbers and "-".</p> <p>Pengguna akan diberitahu dengan segera akan kemasukan data adalah berbeza daripada nombor dan "-".</p>
<p>8. As a manufacturer, how can I</p>	<p>Sort your application status by "Application Assigned" and all assigned applications will be displayed.</p>	-

**BACKGROUNDER ON ePCO**

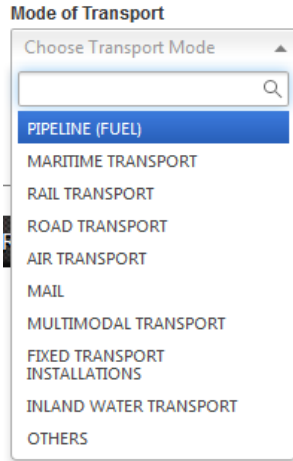
<b>TIPS FOR SMOOTH USER EXPERIENCE</b>		
<b>Question</b>	<b>Answer</b>	<b>Consequence</b>
<p>know the products assign to my trader?</p> <p>Sebagai pengeluar bagaimana saya boleh tahu produk yang diserahkan kepada peniaga saya?</p>	<p>Susun status permohonan anda dengan "Application Assigned" dan semua permohonan akan dipaparkan.</p> <p><b><u>Manufacturer Details</u></b></p>  <p><b><u>Application assigned listing</u></b></p>	

**TIPS FOR SMOOTH USER EXPERIENCE**

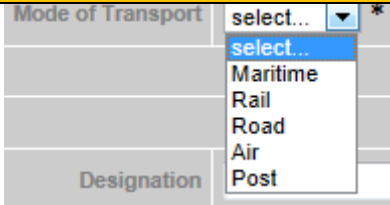
Question	Answer	Consequence
		
<p>9. Why is my FOB Value printed with no decimal point?</p> <p>Mengapa Nilai FOB saya dicetak dengan tiada titik</p>	<p>All details on CO form will be displayed based on user's data entry.</p> <p>Semua butir-butir di borang CO akan dipaparkan berdasarkan kemasukan data pengguna.</p> <p>Example: <b><u>User data entry</u></b></p>	<p>-</p>

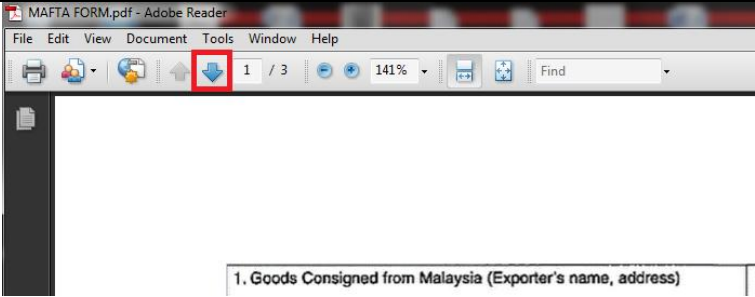
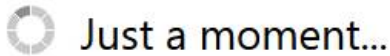
TIPS FOR SMOOTH USER EXPERIENCE		
Question	Answer	Consequence
<p>perpuluhan?</p>	<div style="display: flex; justify-content: space-between;"> <div style="width: 30%;"> <p>Importing Country - HS Code</p> <input type="text" value="418098761"/> </div> <div style="width: 30%;"> <p>Unit of Measurement (UOM)</p> <input type="text" value="UNT - UNIT"/> </div> <div style="width: 30%;"> <p>FOB Value (MYR)</p> <input type="text" value="2800"/> </div> </div> <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <div style="width: 30%;"> <p>Other FOB Value</p> <input style="border: 2px solid red;" type="text" value="8800"/> </div> <div style="width: 30%;"> <p>Other FOB (Foreign Currency)</p> <input type="text" value="AUD - AUDOLLAR"/> </div> </div> <p style="margin-top: 20px;"><b><u>Printing on CO Form</u></b></p> <div style="text-align: center; margin-top: 20px;"> <p>Page 1 of 2</p> <hr style="width: 100%;"/> <p>TOTAL : 900 UNT AUD8800</p> </div>	
<p>10. Why is the detail for "Mode of Transport" in New ePCO is different from ePCO?</p>	<p><b>Mode of Transport in New ePCO</b> is based on Customs list to standardise the Mode of Transport list for all services when all services are transformed into this new platform. Below referred:</p> <p><b><u>Mode of Transport in New ePCO:</u></b></p> <p>Printing on CO form will print the Mode of Transport as per the drop down list selected e.g. Maritime Transport</p> <p><b>Mod Pengangkutan ePCO Baru</b> berdasarkan senarai Kastam untuk menyeragamkan senarai Mode Pengangkutan untuk semua perkhidmatan apabila semua perkhidmatan berubah menjadi platform baru ini. Berikut dirujuk:</p>	

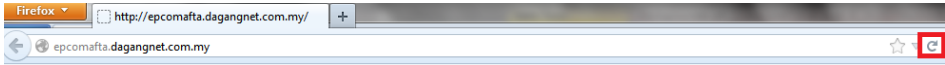
**BACKGROUNDER ON ePCO**

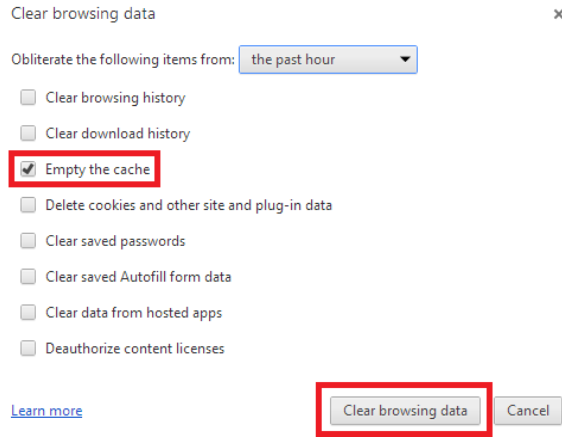
<b>TIPS FOR SMOOTH USER EXPERIENCE</b>		
<b>Question</b>	<b>Answer</b>	<b>Consequence</b>
<p>Kenapa maklumat bagi "Mod Pengangkutan" di dalam ePCO Baru berbeza daripada ePCO?</p>	<p><b><u>Mod Pengangkutan ePCO Baru:</u></b></p> <p>Form CO yang dicetak akan mencetak Mod Pengangkutan dari <i>drop down list</i> yang dipilih contohnya Pengangkutan Maritim</p> <div data-bbox="1048 587 1339 1050" data-label="Image">  </div> <p><b><u>Mode of Transport in ePCO:</u></b></p> <p><b><u>Mod Pengangkutan ePCO:</u></b></p>	

**BACKGROUNDER ON ePCO**

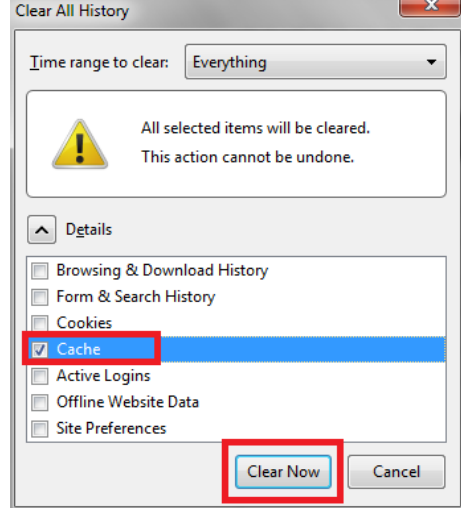
TIPS FOR SMOOTH USER EXPERIENCE		
Question	Answer	Consequence
		
<p>11. I have 3 pages of CO Form to preview. Why I can only preview the first page?</p> <p>Saya mempunyai 3 halaman Borang CO. Mengapa saya hanya boleh melihat halaman</p>	<p>Click the PDF file "Next" button.</p> <p>Klik butang "NEXT" pada file berformat PDF</p>	<p>Users will only be able to view the first page if they do not click the PDF file "Next" button.</p> <p>Pengguna hanya akan dapat melihat halaman pertama jika mereka tidak</p>

TIPS FOR SMOOTH USER EXPERIENCE		
Question	Answer	Consequence
<p>pertama?</p>		<p>klik butang file PDF "Next".</p>
<p>12. What if I experience the page with "Just a moment" for quite some time</p> <p>Bagaimana jika saya mengalami</p>	<p>If your experience this, click refresh to proceed. Your data will not be lost.</p> <p>Jika anda mengalaminya, klik <i>refresh</i> untuk terus transaksi. Data anda tidak akan hilang.</p> <p><b><u>'Just a moment' page</u></b></p> <div style="text-align: center;">  </div>	<p>If you experience the page with "Just a moment" too long, you will not be able to proceed without clicking refresh.</p> <p>Jika anda</p>

<b>TIPS FOR SMOOTH USER EXPERIENCE</b>		
<b>Question</b>	<b>Answer</b>	<b>Consequence</b>
<p>halaman "Just a moment" untuk sekian lama.</p>	<p><b><u>Refresh your page</u></b></p> 	<p>mengalami halaman dengan "Just a moment" terlalu lama, anda tidak akan dapat meneruskan, jika anda tidak klik <i>refresh</i>.</p>
<p>13. What if changes are not properly displayed in the system?</p> <p>Mengapa perubahan tidak betul dipaparkan dalam sistem?</p>	<p>Do clear your cache if this problem exists.</p> <p><b>IMPORTANT NOTE: Clearing your cache from time to time is good to have a better experience using the system</b></p> <p>Kosongkan cache anda jika masalah ini wujud.</p> <p>MAKLUMAT PENTING: Kosongkan cache anda dari masa ke semasa untuk pengalaman yang lebih baik menggunakan sistem</p> <p>Click CTRL + SHIFT + DEL to clear your cache:</p> <p><b><u>Google Chrome</u></b></p>	<p>Not clearing your cache might result in updates not properly displayed in the system.</p> <p>Tidak mengosongkan cache anda mungkin</p>

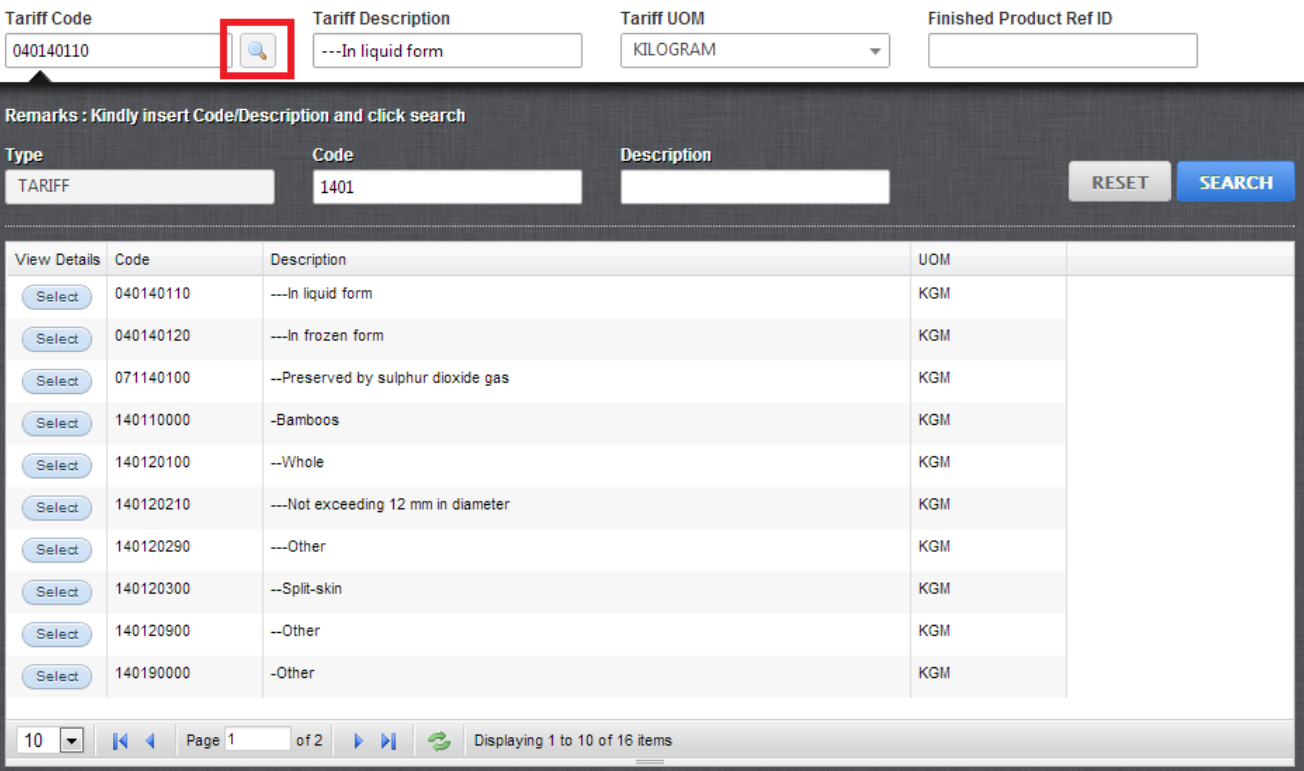
<b>TIPS FOR SMOOTH USER EXPERIENCE</b>		
<b>Question</b>	<b>Answer</b>	<b>Consequence</b>
	 <p>Clear browsing data <span style="float: right;">x</span></p> <p>Obliterate the following items from: <span>the past hour</span></p> <ul style="list-style-type: none"><li><input type="checkbox"/> Clear browsing history</li><li><input type="checkbox"/> Clear download history</li><li><input checked="" type="checkbox"/> Empty the cache</li><li><input type="checkbox"/> Delete cookies and other site and plug-in data</li><li><input type="checkbox"/> Clear saved passwords</li><li><input type="checkbox"/> Clear saved Autofill form data</li><li><input type="checkbox"/> Clear data from hosted apps</li><li><input type="checkbox"/> Deauthorize content licenses</li></ul> <p><a href="#">Learn more</a> <span style="margin-left: 100px;"><input type="button" value="Clear browsing data"/> <input type="button" value="Cancel"/></span></p>	menyebabkan kepada kemas kini tidak betul dipaparkan dalam sistem.
	<b><u>Firefox Mozilla</u></b>	

**TIPS FOR SMOOTH USER EXPERIENCE**

Question	Answer	Consequence
	 <p>The screenshot shows a 'Clear All History' dialog box. At the top, there is a dropdown menu for 'Time range to clear' set to 'Everything'. Below this is a warning icon and the text: 'All selected items will be cleared. This action cannot be undone.' Underneath is a 'Details' section with a list of items to be cleared: 'Browsing &amp; Download History', 'Form &amp; Search History', 'Cookies', 'Cache', 'Active Logins', 'Offline Website Data', and 'Site Preferences'. The 'Cache' item is checked and highlighted with a blue background. At the bottom right, there are two buttons: 'Clear Now' and 'Cancel'. The 'Clear Now' button is highlighted with a red border.</p>	

**BACKGROUNDER ON ePCO**


**TIPS FOR SMOOTH USER EXPERIENCE**

Question	Answer	Consequence
<p>14. How do I close the Selection table/ Attachment Section?</p>	<p>To close the selection table window, do re-click at the same place when you open the selection table window</p> <p>Example for Selection Table:</p>  <p>Example for Attachment Section:</p>	

**BACKGROUND ON ePCO**



**TIPS FOR SMOOTH USER EXPERIENCE**

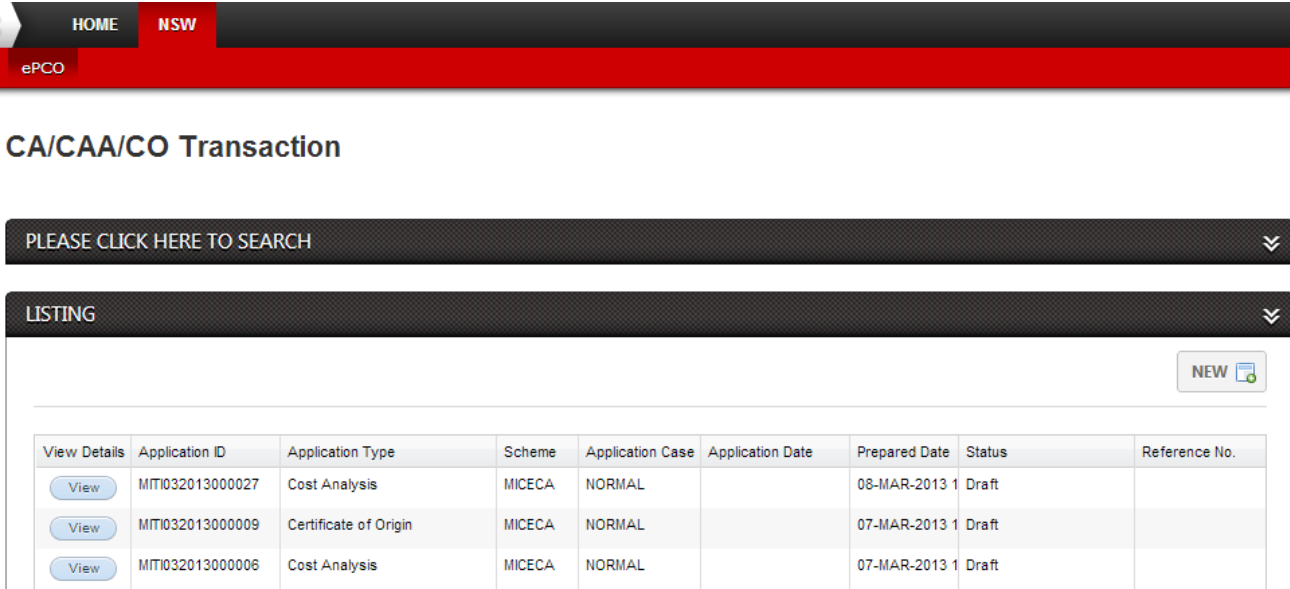
Question	Answer	Consequence
	 <p>Attached Document</p> <p>ATTACH DOCUMENT</p> <p>+ Please click here to add files</p> <p><b>IMPORTANT:</b> Please make sure that the first (1st) file uploaded is the <b>Products Photo / Catalogue</b>, the second (2nd) upload will be the <b>Products Processing Flow Chart</b> while the rest will be treated as Additional Materials.</p> <p>Notes</p> <ul style="list-style-type: none"><li>• The maximum file size for uploads is 2 MB</li><li>• Attachments with following file extensions are supported (.jpeg, .jpg, .gif, .tif, .pdf, .doc, .xls)</li></ul>	

**BACKGROUNDER ON ePCO**

**TIPS FOR SMOOTH USER EXPERIENCE**

Question	Answer	Consequence																																												
<p>15. Need to insert value at Code/Description to display the Tariff Code</p>	<p>Tariff Code Selection Table</p> <p>Tariff Code: 040140110   Tariff Description: ---In liquid form   Tariff UOM: KILOGRAM   Finished Product Ref ID: </p> <p>Remarks : Kindly insert Code/Description and click search</p> <p>Type: TARIFF   Code: 1401   Description:   RESET   SEARCH</p> <table border="1"> <thead> <tr> <th>View Details</th> <th>Code</th> <th>Description</th> <th>UOM</th> </tr> </thead> <tbody> <tr><td>Select</td><td>040140110</td><td>---In liquid form</td><td>KGM</td></tr> <tr><td>Select</td><td>040140120</td><td>---In frozen form</td><td>KGM</td></tr> <tr><td>Select</td><td>071140100</td><td>--Preserved by sulphur dioxide gas</td><td>KGM</td></tr> <tr><td>Select</td><td>140110000</td><td>-Bamboos</td><td>KGM</td></tr> <tr><td>Select</td><td>140120100</td><td>--Whole</td><td>KGM</td></tr> <tr><td>Select</td><td>140120210</td><td>---Not exceeding 12 mm in diameter</td><td>KGM</td></tr> <tr><td>Select</td><td>140120290</td><td>---Other</td><td>KGM</td></tr> <tr><td>Select</td><td>140120300</td><td>--Split-skin</td><td>KGM</td></tr> <tr><td>Select</td><td>140120900</td><td>--Other</td><td>KGM</td></tr> <tr><td>Select</td><td>140190000</td><td>-Other</td><td>KGM</td></tr> </tbody> </table> <p>10   Page 1 of 2   Displaying 1 to 10 of 16 items</p>	View Details	Code	Description	UOM	Select	040140110	---In liquid form	KGM	Select	040140120	---In frozen form	KGM	Select	071140100	--Preserved by sulphur dioxide gas	KGM	Select	140110000	-Bamboos	KGM	Select	140120100	--Whole	KGM	Select	140120210	---Not exceeding 12 mm in diameter	KGM	Select	140120290	---Other	KGM	Select	140120300	--Split-skin	KGM	Select	140120900	--Other	KGM	Select	140190000	-Other	KGM	
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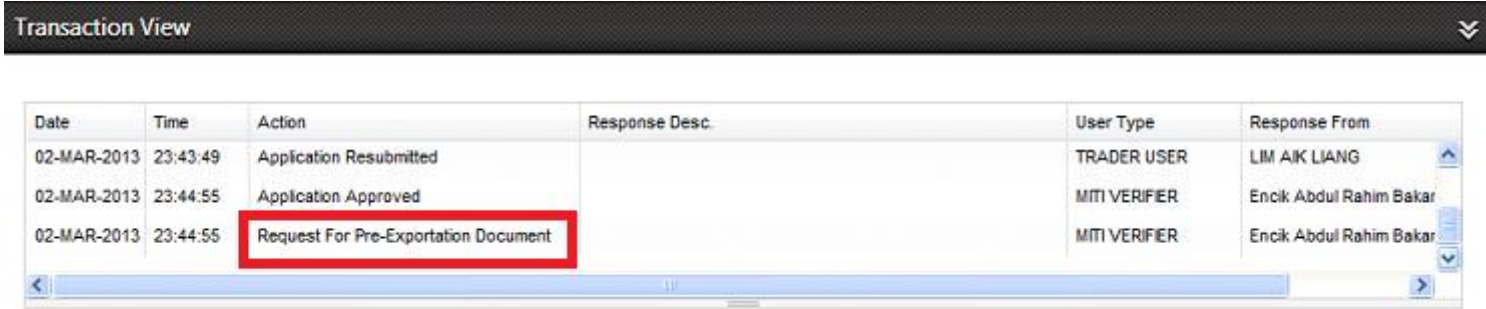
**BACKGROUNDER ON ePCO**

TIPS FOR SMOOTH USER EXPERIENCE																																						
Question	Answer	Consequence																																				
16. Can I have a sample of the CO Form for MICECA and MCFTA?	Please refer to the attached CO Form (MICECA and MCFTA).																																					
17. Where can I find the ePCO transaction table?	<p>By default, when click "NSW-ePCO-ePCO Transactions", system will show list of transaction pending for submission:</p>  <p>The screenshot shows the ePCO system interface. At the top, there is a navigation menu with 'HOME' and 'NSW' options. Below the menu, there is a search bar with the text 'PLEASE CLICK HERE TO SEARCH'. Underneath the search bar, there is a 'LISTING' section. In the top right corner of the listing area, there is a 'NEW' button with a plus icon. The main content is a table with the following columns: View Details, Application ID, Application Type, Scheme, Application Case, Application Date, Prepared Date, Status, and Reference No. The table contains three rows of data:</p> <table border="1"> <thead> <tr> <th>View Details</th> <th>Application ID</th> <th>Application Type</th> <th>Scheme</th> <th>Application Case</th> <th>Application Date</th> <th>Prepared Date</th> <th>Status</th> <th>Reference No.</th> </tr> </thead> <tbody> <tr> <td><a href="#">View</a></td> <td>MITI032013000027</td> <td>Cost Analysis</td> <td>MICECA</td> <td>NORMAL</td> <td></td> <td>08-MAR-2013 1</td> <td>Draft</td> <td></td> </tr> <tr> <td><a href="#">View</a></td> <td>MITI032013000009</td> <td>Certificate of Origin</td> <td>MICECA</td> <td>NORMAL</td> <td></td> <td>07-MAR-2013 1</td> <td>Draft</td> <td></td> </tr> <tr> <td><a href="#">View</a></td> <td>MITI032013000006</td> <td>Cost Analysis</td> <td>MICECA</td> <td>NORMAL</td> <td></td> <td>07-MAR-2013 1</td> <td>Draft</td> <td></td> </tr> </tbody> </table>	View Details	Application ID	Application Type	Scheme	Application Case	Application Date	Prepared Date	Status	Reference No.	<a href="#">View</a>	MITI032013000027	Cost Analysis	MICECA	NORMAL		08-MAR-2013 1	Draft		<a href="#">View</a>	MITI032013000009	Certificate of Origin	MICECA	NORMAL		07-MAR-2013 1	Draft		<a href="#">View</a>	MITI032013000006	Cost Analysis	MICECA	NORMAL		07-MAR-2013 1	Draft		
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**TIPS FOR SMOOTH USER EXPERIENCE**

Question	Answer	Consequence
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	<p>To search for other status, kindly sort by `Status`, or by other selection:</p> <p><b>CA/CAA/CO Transaction</b></p> <div style="border: 1px solid black; padding: 10px; margin: 10px 0;"> <p>PLEASE CLICK HERE TO SEARCH <span style="float: right;">^</span></p> <table style="width:100%; border: none;"> <tr> <td style="width:25%;"> <b>Application Type</b> <span style="color: red;">?</span>  <input type="text" value="Please select"/> </td> <td style="width:25%;"> <b>Scheme</b>  <input type="text" value="Please select"/> </td> <td style="width:25%;"> <b>Application Date (From)</b>  <input type="text"/> </td> <td style="width:25%;"> <b>Application Date (To)</b>  <input type="text"/> </td> </tr> <tr> <td> <b>Reference No.</b>  <input type="text"/> </td> <td> <b>Endorsement No.</b>  <input type="text"/> </td> <td> <b>Approved Date (From)</b>  <input type="text"/> </td> <td> <b>Approved Date (To)</b>  <input type="text"/> </td> </tr> <tr> <td> <b>Status</b>  <div style="border: 2px solid red; padding: 5px;"> <input type="text" value="Please select"/> <ul style="list-style-type: none"> <li style="background-color: #007bff; color: white; padding: 2px;">Application Resubmitted</li> <li>Application Checked</li> <li>Application Queried</li> <li>Application Rejected</li> <li>Application Submitted</li> <li>Application Recommended for Approval</li> <li>Application Approved</li> <li>Draft</li> <li>Application Verified</li> <li>Application Ready</li> </ul> </div> </td> <td> <b>Company Name</b>  <input type="text"/> </td> <td> <b>Application ID</b>  <input type="text"/> </td> <td></td> </tr> <tr> <td></td> <td> <b>Prepared Date (To)</b>  <input type="text"/> </td> <td></td> <td></td> </tr> </table> <p style="text-align: right; margin-top: 10px;"> <input type="button" value="RESET"/> <input type="button" value="SEARCH"/> </p> </div> <div style="border: 1px solid black; padding: 10px; margin-top: 10px;"> <p style="text-align: right;">NEW </p> <table border="1" style="width:100%; border-collapse: collapse; font-size: small;"> <thead> <tr> <th>Application Type</th> <th>Scheme</th> <th>Application Case</th> <th>Application Date</th> <th>Prepared Date</th> <th>Status</th> <th>Reference No.</th> </tr> </thead> <tbody> <tr> <td>Cost Analysis</td> <td>MICECA</td> <td>NORMAL</td> <td>08-MAR-2013</td> <td>1</td> <td>Draft</td> <td></td> </tr> </tbody> </table> </div>	<b>Application Type</b> <span style="color: red;">?</span> <input type="text" value="Please select"/>	<b>Scheme</b> <input type="text" value="Please select"/>	<b>Application Date (From)</b> <input type="text"/>	<b>Application Date (To)</b> <input type="text"/>	<b>Reference No.</b> <input type="text"/>	<b>Endorsement No.</b> <input type="text"/>	<b>Approved Date (From)</b> <input type="text"/>	<b>Approved Date (To)</b> <input type="text"/>	<b>Status</b> <div style="border: 2px solid red; padding: 5px;"> <input type="text" value="Please select"/> <ul style="list-style-type: none"> <li style="background-color: #007bff; color: white; padding: 2px;">Application Resubmitted</li> <li>Application Checked</li> <li>Application Queried</li> <li>Application Rejected</li> <li>Application Submitted</li> <li>Application Recommended for Approval</li> <li>Application Approved</li> <li>Draft</li> <li>Application Verified</li> <li>Application Ready</li> </ul> </div>	<b>Company Name</b> <input type="text"/>	<b>Application ID</b> <input type="text"/>			<b>Prepared Date (To)</b> <input type="text"/>			Application Type	Scheme	Application Case	Application Date	Prepared Date	Status	Reference No.	Cost Analysis	MICECA	NORMAL	08-MAR-2013	1	Draft		
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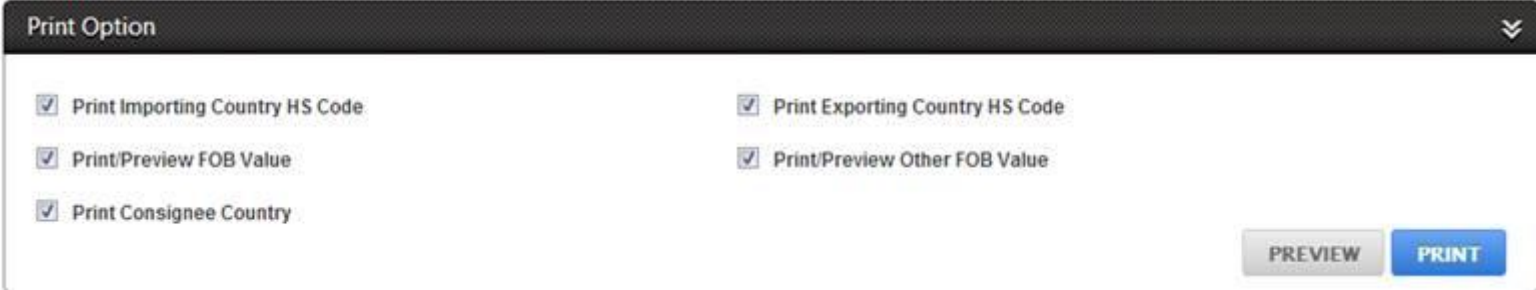
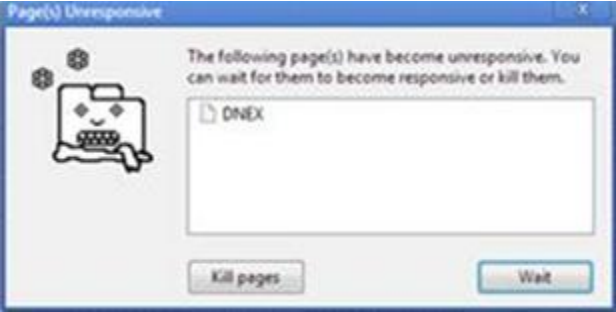
TIPS FOR SMOOTH USER EXPERIENCE																				
Question	Answer				Consequence															
18. What do I do when I receive request for pre-exportation document status?	<p>Pre-exportation Case for CO</p> <p>CO is allowed to be submitted before shipment or after shipment:</p> <table border="1"> <thead> <tr> <th>Case</th> <th>Condition</th> <th>System Requirement</th> <th>Application Status</th> <th>Next Action</th> </tr> </thead> <tbody> <tr> <td>Before shipment (Pre-exportation)</td> <td>K2 and BL are not yet available</td> <td>K2 and BL are not attached</td> <td>Request for Pre-Exportation Document</td> <td>Submit your K2 and BL via the system</td> </tr> <tr> <td>After shipment</td> <td>K2 and BL are already available</td> <td>K2 and BL are attached</td> <td>Application Approved</td> <td>-</td> </tr> </tbody> </table> 				Case	Condition	System Requirement	Application Status	Next Action	Before shipment (Pre-exportation)	K2 and BL are not yet available	K2 and BL are not attached	Request for Pre-Exportation Document	Submit your K2 and BL via the system	After shipment	K2 and BL are already available	K2 and BL are attached	Application Approved	-	
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19. How to show a column in details view?	<p>Viewing column</p> <p>Please drag the columns to view more details:</p>																			

**BACKGROUND ON ePCO**

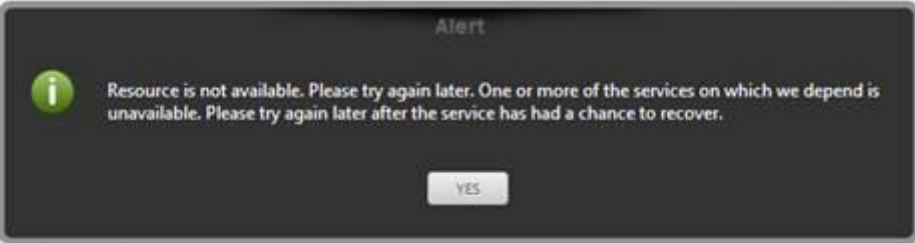
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20. Choosing print options?	<p>Printing Option</p> <p>Users are to ensure the selection before printing is correct as to ensure printing output is as desired:</p>																																			

**BACKGROUNDER ON ePCO**

TIPS FOR SMOOTH USER EXPERIENCE		
Question	Answer	Consequence
		
<p>21. What should I do if the system shows the following error?</p>	<p>Network condition</p> <p>User is to clear their cache and retry to use the system if below error is shown. This is due to network intermittent problem:</p> 	

**BACKGROUNDER ON ePCO**

<b>TIPS FOR SMOOTH USER EXPERIENCE</b>		
<b>Question</b>	<b>Answer</b>	<b>Consequence</b>
	 <p>The image shows a dark grey alert dialog box with a white border. At the top center, the word "Alert" is written in a small, light grey font. On the left side, there is a green circular icon containing a white lowercase letter 'i'. To the right of this icon, the following text is displayed in white: "Resource is not available. Please try again later. One or more of the services on which we depend is unavailable. Please try again later after the service has had a chance to recover." At the bottom center of the dialog box, there is a white rectangular button with the word "YES" written in black capital letters.</p>	

## BACKGROUND ON ePCO



### OTHER INFORMATION/LAIN-LAIN MAKLUMAT

#### 1. What are the requirements for ePCO?

Item	epco.dagangnet.com.my	epcomafta.dagangnet.com.my newepco.dagangnet.com.my
<b>PC / Notebook</b>	<ul style="list-style-type: none"> <li>i. Pentium IV</li> <li>ii. 512MB of RAM</li> <li>iii. 5GB of Hard Disk</li> </ul>	<ul style="list-style-type: none"> <li>i. Pentium IV</li> <li>ii. 512MB of RAM</li> <li>iii. 5GB of Hard Disk</li> </ul>
<b>Operating System</b>	<ul style="list-style-type: none"> <li>i. Windows 2000</li> <li>ii. Windows XP Professional</li> </ul>	<ul style="list-style-type: none"> <li>i. Windows 2000</li> <li>ii. Windows XP Professional</li> <li>iii. Windows vista service pack 2</li> <li>iv. Mac OS X</li> </ul>
<b>Screen Resolution</b>	800 x 600	800 x 600
<b>Internet Browser</b>	Microsoft Internet Explorer 6.0	<ul style="list-style-type: none"> <li>i. Google chrome 10 – <b>Most recommended!!</b></li> <li>ii. Mozilla Firefox 13</li> </ul>
<b>Internet Connection</b>	<ul style="list-style-type: none"> <li>i. Streamyx</li> <li>ii. Leased Line</li> <li>iii. ISDN</li> </ul>	<ul style="list-style-type: none"> <li>i. Streamyx</li> <li>ii. Leased Line</li> <li>iii. ISDN</li> </ul>
<b>Other Software for printing purposes</b>	Java software (Java Run Environment 1.4.2) - Automatic download from www.java.com	Java software (Java Run Environment 1.4.2)- Automatic download from www.java.com
<b>Printer</b>	<ul style="list-style-type: none"> <li>i. 24 pin dot matrix with Courier font 10</li> <li>ii. Tested with Panasonic printer KX-P-1121</li> <li>iii. Tested with Epson Printer LQ-1170</li> <li>iv. Tested with Epson Printer LQ-2180</li> <li>v. Tested with NEC Printer P8000+</li> </ul>	<ul style="list-style-type: none"> <li>i. 24 pin dot matrix with Courier font 10</li> <li>ii. Tested with Panasonic printer KX-P-1121</li> <li>iii. Tested with Epson Printer LQ-1170</li> <li>iv. Tested with Epson Printer LQ-2180</li> <li>v. Tested with NEC Printer P8000+</li> </ul>

Note : During the transition period, the existing links will be still accessible to ensure smooth process. Eventually, there will be only one link that caters for all schemes under ePCO.

## BACKGROUND ON ePCO

Semasa tempoh peralihan, pautan yang sedia ada akan masih boleh diakses untuk memastikan proses yang lancar. Akhirnya, akan ada hanya satu pautan yang memenuhi untuk semua skim di bawah ePCO.

### **2. New Procedure Implementation (As Approved by MITI)/ **Prosedur Pelaksanaan Baru (Seperti yang diluluskan oleh MITI)****

No	Process	Item
1	CA	<p>Auto-calculation for raw material %</p> <p><i>Note: Why auto-calculation? This is to avoid wrong calculation by applicant and to fasten the approval process by MITI</i></p> <p><b>Auto-pengiraan untuk bahan mentah (%)</b></p> <p><i>Nota: Mengapa automatik pengiraan? Ini adalah untuk mengelakkan pengiraan salah oleh pemohon dan untuk mempercepatkan proses kelulusan MITI</i></p>
2	CO	<p>Multiple HS code per CO</p> <p><b>Kepelbagaian Kod HS setiap C</b></p>
3	CO	<p>10 items per CO</p> <p><b>10 item bagi setiap CO</b></p>

**BACKGROUNDER ON ePCO**

No	Process	Item
1	eLearning	<a href="http://tms.dagangnet.com.my/elearning">http://tms.dagangnet.com.my/elearning</a>
2	ePCO Info Site	<a href="http://www.dagangnet.com/index.php/products/epco.html">http://www.dagangnet.com/index.php/products/epco.html</a>
3	Registration	<a href="http://reg.dagangnet.com/">http://reg.dagangnet.com/</a>