

# ANNOUNCEMENT

Dear Valued Customers,

## CLARIFICATION: QR CODE VERIFICATION FOR CO (AIFTA & MICECA) AND EXPORTER DECLARATION SERVICE

MITI is aware that some Customs authorities are querying MITI CO FORM which can lead into rejecting **Certificates of Origin (Form AI & Form MICECA)** due to QR code verification issues. Please note:

- **QR Codes are NOT Mandatory:** Under AIFTA and MICECA rules, digital verification is **supplementary**. There is no legal requirement for a QR code to be scanned for a CO to be valid.
- **Physical CO is Primary:** A physical CO with an **official stamp and ink signature** is legally sufficient proof of origin.
- **System Errors Do Not Invalidate:** Technical glitches in digital portals do not void a lawfully issued physical document.

### **ACTION PLAN FOR EXPORTERS**

If your importer faces rejection based solely on a QR code issue:

1. **Request Manual Verification:** Instruct your importer to present the original physical CO for stamp/signature inspection.
2. **Cite FTA Rules:** Inform Customs that digital verification is not a mandatory requirement under the OCP.
3. **Use Exporter Declaration:** We highly recommend using the **EXPORTER DECLARATION** service via **DagangNet (ePCO)** to minimise queries from Indian Customs.

### **Need Assistance?**

- **DagangNet (ePCO):** 1-300-133-133 | [careline@dagangnet.com](mailto:careline@dagangnet.com)
- **MITI Enquiries:** [pco@miti.gov.my](mailto:pco@miti.gov.my) or [allfta3@miti.gov.my](mailto:allfta3@miti.gov.my)

Senior Director  
Trade and Industry Support Division  
Ministry of Investment, Trade and Industry  
22 May 2026