



MINISTRY OF
INVESTMENT, TRADE AND INDUSTRY

ANNOUNCEMENT

Dear Valued Customers,

SCHEDULED MAINTENANCE OF ePCO SYSTEM

Please be informed that the **ePCO system will undergo scheduled maintenance** on the following date and time:

Date : 28 July 2025 (Monday)

Time : 12:00 a.m. – 11:59 p.m. (24 hours)

During this period, customers will be **unable to submit new Certificate of Origin (CO) and Cost Analysis (CA) applications**. However, other services such as transmission of data to importing countries will remain unaffected.

Customers are advised to plan your submissions accordingly to avoid any disruption to your export activities.

We apologise for any inconvenience caused and appreciate your kind understanding and cooperation.

Should you have any urgent matters, please do not hesitate to contact Careline at 1300 133 133, or email careline@dagangnet.com.

Thank you.

**Senior Director
Trade and Industry Support Division
Ministry of Investment, Trade and Industry**

22 July 2025