



DAGANGNET

A member of DNeX Group

Date: 17 September 2021

Ref No: DNT/ASW/MAINT/20210917-01

Dear Valued Customers,

Warmest greetings from Dagang Net Technologies Sdn Bhd.

NOTIFICATION : SCHEDULE DOWNTIME FOR MALAYSIA ASEAN SINGLE WINDOW (ASW) GATEWAY

This is to inform that there will be system maintenance activity taking place in Malaysia's ASW environment which will result to Malaysia's ASW Gateway being temporarily down during the following date and time:

Date	Time (Malaysia Time)
24 September, 2021 (Friday)	10.00 am– 6.00 pm

During this period, Malaysia will not be able to send and receive e-Form Ds / ACDD and its related responses. **ePCO System** normal operation will be not be impacted (ie. *applying, approving, verifying* at ePCO will be functioning as usual). For e-Form D, no ASW Activities will be displayed in the ePCO system.e-Form D will be sent to the importing countries after the ASW Malaysia Gateway maintenance activities are completed.

Should you require more information & technical assistance, please reach out to our **Careline** at **1 300 133 133** or email careline@dagangnet.com.

Thank You.

DAGANG NET TECHNOLOGIES SDN BHD

General Line: 03-8230 6900 Fax: 03-8230 6969 Website :

www.dagangnet.com

Dagang Net Tower, Block 10 (A&B), Corporate Park, Star Central, Lingkaran

Cyberpoint Timur,

Cyber 12, 63000 Cyberjaya, Malaysia.



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Pelanggan yang dihormati,

Warmest greetings from Dagang Net Technologies Sdn Bhd.

PEMBERITAHUAN : OPERASI TERGENDALA UNTUK MALAYSIA ASEAN SINGLE WINDOW (ASW) GATEWAY

Pemakluman ini bertujuan untuk memberitahu bahawa akan berlaku aktiviti penyelenggaraan sistem di persekitaran ASW Malaysia yang akan mengakibatkan ASW Gateway Malaysia tergendala sementara pada tarikh dan masa berikut:

Tarikh	Masa (Waktu Malaysia)
24 September, 2021 (Jumaat)	10.00 am– 6.00 pm

Dalam tempoh ini, Malaysia tidak akan dapat menghantar dan menerima e-Form D / ACDD dan maklum balas yang berkaitan. Operasi normal Sistem ePCO tidak akan terganggu (seperti. permohonan, verifikasi dan kelulusan di ePCO akan berfungsi seperti biasa). Bagi e-Form D, *ASW Activities* tidak akan dipaparkan di sistem ePCO. e-Form D akan dihantar ke negara pengimport selepas aktiviti penyelenggaraan ASW Gateway Malaysia selesai dilaksanakan.

Sekiranya anda memerlukan maklumat lanjut & bantuan teknikal, sila hubungi **Careline** kami di **1 300 133 133** atau e-mel careline@dagangnet.com.

Terima kasih

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