



Date: 18 February 2021

Ref No: DNT/ASW/MAINT/20210118-01

Dear Valued Customers,

Warmest greetings from Dagang Net Technologies Sdn Bhd.

NOTIFICATION : SCHEDULE DOWNTIME FOR THAILAND ASEAN SINGLE WINDOW (ASW) GATEWAY

This is to inform that there will be system maintenance activity taking place in Thailand's ASW environment which will result to Thailand's ASW Gateway being temporarily down during the following date and time:

Date	Time (Malaysia Time)	Environment
21 February 2021 (Sunday)	06.00 am – 09.00 am	Production
28 February 2021 (Sunday)	06.00 am – 09.00 am	Test

During this period, Thailand will not be able to send and receive ATIGA e-Form D_s and its related responses. Normal operation of the gateway shall resume once the maintenance exercise completed.

Should you require more information, please reach out to our **Careline** at **1 300 133 133** or email careline@dagangnet.com.

Thank You

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