

ANNOUNCEMENT

Dear Valued Customers,

COA IRON AND STEEL (OGA – SIRIM SHAH ALAM)

In response to the Government's announcement on Movement Control Order effect from 18th to 31st March 2020, we regrets to inform that our **business operation for CoA Iron and Steel activities in SIRIM HQ (OGA – SIRIM Shah Alam) will be suspended during this period.**

However, processing of applications, payment and approval process will remain as usual.

Due to these unforeseen circumstances, during this difficult period, **starting 23rd March 2020 onwards, all application under method M1A, M2B, M2C shall be changed/resubmit to M1B and method M3B shall be changed/resubmit to M3A** to ensure smooth clearance process at the port and other entry points.

Please be informed that our **One-Stop-Centre (Building 25) for walk-in customers are CLOSED** during the Movement Control Order period.

To minimize any disruption to business operations, **customers are advised to make payment through bank / EFT / TT.** Please **email** the remittance advice / payment voucher / bank in slip / copy of cheque and receipt to facilitate confirmation with our bank.

You may contact below person in-charge for any further enquiries: -

PERSON IN-CHARGE	CONTACT DETAILS
GROUP LEADER: En. Muhammad Fahim Mahmood	03 – 5544 5880 (fahim@sirim.my)
CUSTOMER SERVICE: (METHOD 1 – METHOD 4) 1) En. Muhammad Aiman Abd Nasir 2) Pn. Nur Shuhada Shaari 3) Pn. Noor Liana Noor Buhti 4) En. Mohd Dasuki Boniran 5) En. Mohd Fitri Faizrin Md Elias (METHOD 5) Pn. Zaryatul Akma Mohammad Meswan	1) 03 – 5544 5891 (aiman@sirim.my) 2) 03 – 5544 6648 (shuhada@sirim.my) 3) 03 – 5544 5182 (nliana@sirim.my) 4) 03 – 5544 5031 (dasuki@sirim.my) 5) 03 – 5544 6649 (faizrin@sirim.my) 03 – 5544 5184 (zaryatul@sirim.my)
SCHEDULER: 1) Pn. Hayati Mohd Yusof 2) Pn. Sabrina Salim	1) 03 – 5544 5033 (hayatimy@sirim.my) 2) 03 – 5544 5187 (sabrina@sirim.my)
ADMIN. ASST. (PAYMENT): 1) Pn. Siti Haslinda Yahya 2) Pn. Azean Baharudin	1) 03 – 5544 5035 (slinda@sirim.my) 2) 03 – 5544 5035 (azeanb@sirim.my)

COA IRON AND STEEL (OGA – SIRIM BRANCHES)

We regret to inform that our **business operation for CoA Iron and Steel activities in branch offices (OGA – other than SIRIM Shah Alam) will be suspended during this period.**

However, processing of applications, payment and approval process will remain as usual.

Due to these unforeseen circumstances, during this difficult period, **all application under method M1A, M2B, M2C shall be changed to M1B** to ensure smooth clearance process at the port and other entry points.

You may contact below person in-charge for any further enquiries: -

ENTRY POINT	CONTACT DETAILS
PENANG	1) En. Mohamad Zakariah (+6019 – 414 7435) 2) En. Mohd Fairuz Ismail (+6013 – 300 9341)
JOHOR	1) En. Mohd Ridha Noraship (+6012 – 9126065) 2) En. Mohd Helmi Kamdari (+6019 – 773 8422) 3) Pn. Zuraidah Padil (+6012 – 776 0045)
SABAH	1) En. Kasvenda Kassim (+6016 – 870 1273) 2) En. Herric Evans Gabu Jusilin (+6016 – 582 5906)
SARAWAK	1) En. Kasvenda Kassim (+6016 – 870 1273) 2) En. Alexius An'yan (+6019 – 880 9953)

We apologize for any inconvenience caused.

Thank you.