



Date: 15 March 2022

Ref No: DNT/ePCO/ASW/20220315-001

Dear Valued Customers,

*Warmest greetings from Dagang Net Technologies Sdn Bhd.*

**NOTIFICATION ON ISSUANCE OF PAPER-BASED FORM D WITH ELECTRONICALLY AFFIXED SIGNATURE AND SEAL FOR APPLICATIONS OF PREFERENTIAL CERTIFICATE OF ORIGIN (PCO) UNDER THE ASEAN TRADE IN GOODS AGREEMENT (ATIGA) DUE TO TECHNICAL ISSUE IN MALAYSIA’S GATEWAY**

This is to inform that Malaysia’s Production Gateway is unable to send or receive ATIGA e-Form D and its related responses due to technical problem. The ePCO System however is not impacted by this and is able to run its normal operations (ie. applying, approving and verifying of Cost Analysis (CA) and Certificate of Origin (CO)).

As an interim solution:

No.	Type of Application	Solution	Action by Trader
1.	ATIGA applications submitted on <b>15 March 2022 onwards</b>	MITI officers will manually uncheck the ASW consent box before approval to allow electronic affixed signature and seal to be generated on the CO	Exporters may print the approved CO with electronic affixed signature and seal on 3- ply Form D that can be obtained from FMM
2.	Affected ATIGA applications approved <b>with real-time approval</b> before/on 15 March 2022	The system will uncheck the ASW consent box with remark <b>“ASW consent box temporarily disabled to allow issuance of hardcopy Form D”</b> to allow electronic affixed signature and seal to be generated on the CO	
3.	Affected ATIGA applications <b>approved manually</b> before/on 15 March 2022	The system will uncheck the ASW consent box with remark <b>“ASW consent box temporarily disabled to allow issuance of hardcopy Form D”</b>	

No.	Type of Application	Solution	Action by Trader
		to allow electronic affixed signature and seal to be generated on the CO	

Should you require more information & technical assistance, please reach out to our **Careline** at **1 300 133 133** or email [careline@dagangnet.com](mailto:careline@dagangnet.com).

Thank You.

**DAGANG NET TECHNOLOGIES SDN BHD**

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Timur, Cyber 12, 63000 Cyberjaya, Malaysia.

Tarikh: 15 Mac 2022

Ruj No: DNT/ePCO/ASW/20220315-001

Pelanggan yang dihormati,

***Warmest greetings from Dagang Net Technologies Sdn Bhd.***

**PEMBERITAHUAN MENGENAI PENGELUARAN BORANG D SECARA HARDCOPY DENGAN TANDATANGAN DAN METERAI DIJANA SECARA ELEKTRONIK UNTUK PERMOHONAN SIJIL TEMPASAL BERKEUTAMAAN (PCO) DI BAWAH PERJANJIAN PERDAGANGAN BARANGAN ASEAN (ATIGA) AKIBAT ISU TEKNIKAL DI MALAYSIA**

Dimaklumkan bahawa *Production Gateway* Malaysia mengalami masalah teknikal yang menyebabkan ATIGA e-Borang D dan maklum balas yang berkaitan dengannya tidak dapat dihantar dan diterima. Sistem ePCO walau bagaimanapun tidak terjejas dan boleh beroperasi seperti biasa (permohonan, kelulusan dan pengesahan Analisa Kos (CA) dan Sijil Tempasal (CO)).

Sebagai penyelesaian sementara:

No.	Jenis Permohonan	Penyelesaian	Tindakan oleh pengeksport
1.	Permohonan ATIGA yang dihantar <b>pada 15 Mac 2022 dan seterusnya</b>	Pegawai MITI akan menyahtanda kotak persetujuan ASW secara manual sebelum kelulusan untuk membenarkan tandatangan dan meterai elektronik dijana ke atas CO	Pengeksport boleh mencetak CO yang diluluskan dengan tandatangan dan meterai elektronik di atas Borang D <i>3-ply</i> yang boleh didapati daripada FMM
2.	Permohonan ATIGA yang terjejas dan diluluskan <b>secara automatik oleh sistem sebelum/ pada 15 Mac 2022</b>	Sistem akan menyahtanda kotak persetujuan ASW dengan catatan <b><i>“ASW consent box temporarily disabled to allow issuance of hardcopy Form D”</i></b> untuk membolehkan tandatangan dan meterai elektronik dijana ke atas CO	
3.	Permohonan ATIGA yang terjejas dan diluluskan <b>secara</b>	Sistem akan menyahtanda kotak persetujuan ASW dengan catatan <b><i>“ASW consent box temporarily</i></b>	

No.	Jenis Permohonan	Penyelesaian	Tindakan oleh pengeksport
	manual sebelum/ pada 15 Mac 2022	<i>disabled to allow issuance of hardcopy Form D</i> ” untuk membolehkan tandatangan dan meterai elektronik dijana ke atas CO	

Sekiranya anda memerlukan maklumat lanjut & bantuan teknikal, sila hubungi **Careline** kami di **1 300 133 133** atau e-mel [careline@dagangnet.com](mailto:careline@dagangnet.com).

Terima kasih

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